Nathan Bryson

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PROFESSIONAL ACHIEVEMENTS

Education

Western Governors University, Utah

B.S. in Data Analytics

Employment

Division of Oil, Gas, and Mining, Salt Lake City

I had several accomplishments including automating the workload for 11 employees to free them up to more urgent processes, created a report using SQL and Python to allow our team to report accurate numbers to the federal government, and my personal favorite of creating a report to track the workload demand vs capacity and a forecast of the demand for the next five years.

Personal

I excel in adapting swiftly to diverse challenges, leveraging resourcefulness and a rapid learning ability to contribute effectively within any team. Proficient in technology, I demonstrate leadership through natural collaboration and a strong work ethic. My proactive approach to success drives me to consistently surpass goals and expectations.

SKILLS

Visualization:

Excel, Power BI, ArcGIS, Tableau

Programming & Analytics:

Python (numpy, pandas), SQL, Java, Lua

Workflow & Tools:

Github, Microsoft Office

PROJECTS

Pokémon Card Collector App *(Python, JSON, PokeAPI, pandas):*

Built a Python app to track a collection of Pokémon cards, calculate completion percentage by generation, and display insights with matplotlib visualizations.

Well Data Mapping Project (Python, Salesforce API, ArcGIS):

Automated extraction of well records from Salesforce, cleaned with pandas, and mapped geospatial data in ArcGIS for interactive stakeholder dashboards.

PROFESSIONAL WORK EXPERIENCE

Data Analyst, April 2025 – Current

State of Utah Division of Oil, Gas, and Mining, Hybrid, UT
Salary: $42,000 per year
Job Type: 40 hours per week, Full-Time
Supervisor: Bogdan Cristian, (801) 946-6174

Description of Duties:

- *Utilize Python and SQL to analyze and manipulate large datasets, ensuring accurate and efficient data reporting aligned with organizational standards and project goals.*
- *Leverage data visualization tools such as Power BI and ArcGIS to create clear, actionable dashboards and spatial insights for stakeholders across departments.*
- *Collaborate with cross-functional teams to define data requirements, support strategic decision-making, and streamline workflows through process automation.*
- *Ensure data integrity and compliance by performing regular audits, validations, and documentation reviews of data sources and reporting pipelines.*
- *Train colleagues on the use of automated tools and dashboards, supporting a data-driven culture and promoting technical upskilling within the team.*
- *Serve as a liaison between technical and non-technical teams, translating complex data findings into accessible insights and solutions.*
- *Foster a collaborative environment by sharing best practices, hosting knowledge-sharing sessions, and contributing to team-wide innovation efforts.*

Achievements:

- *Develop and implement an automated Python system that extracts and processes data from PDF documents, reducing a weekly 10-hour manual task to near-instant execution, significantly increasing team productivity.*
- *Created and implemented over 40 automated processes to reduce redundant tasks and wasted time.*

Operations Supervisor, June 2018 – April 2022
UPS, Salt Lake City, UT
Salary: $24.73 per hour
Job Type: 27.5 hours per week, Part-Time
Supervisor: Eric Do, (801) 915-8817

Description of Duties:

- *Ensure compliance with safety regulations, company policies, and industry standards, to provide a safe, and productive working environment.*
- *Oversee daily operations of package sorting, loading, and delivery to ensure timely and accurate processing of shipments.*
- *Supervise a team of package handlers, drivers, and eventually other part-time supervisors, providing leadership, guidance, and direction to achieve operational goals.*
- *Plan and coordinate staffing, including assigning tasks, managing breaks, and adjusting staffing levels to meet fluctuating demand.*
- *Train new employees on job responsibilities, safety procedures, and company policies, ensuring compliance with regulatory requirements and operational standards.*
- *Provide feedback to team members, recognizing achievements and addressing areas for improvement.*
- *Implement process improvements and operational initiatives to streamline workflows, reduce costs, and enhance overall operational performance.*
- *Foster a positive work environment by promoting teamwork, communication, and employee engagement initiatives.*

Achievements:
- *Effectively raised my operation wing from an average 89 pieces per hour to 165 pieces per hour.*
- *Maintained zero injuries, including lost time injuries, throughout the entirety of employment.*

Customer Experience, January 2023 – April 2025

SnugZ USA, Remote, UT
Salary: $18.30 per hour
Job Type: 40 hours per week, Full-Time
Supervisor: CJ Cross, (801) 913-3264

Description of Duties:

- *Ensure adherence to customer service standards, company policies, and industry guidelines, fostering a positive and supportive customer experience environment.*
- *Provide daily support to sales teams by managing client inquiries, preparing sales documentation, and ensuring prompt resolution of product issues.*
- *Coordinate with cross-functional teams to ensure timely order processing, accurate invoicing, and seamless delivery of products.*
- *Monitor customer satisfaction metrics, identifying trends and implementing solutions to improve client retention and engagement.*
- *Train new team members on customer service protocols, sales systems, and company tools to maintain operational consistency.*
- *Conduct regular reviews of customer accounts to ensure compliance with service agreements and address any discrepancies.*
- *Identify opportunities for process optimization, collaborating with team members to enhance workflow efficiency and reduce turnaround times and process mistakes.*
- *Act as a liaison between customers and internal departments to address escalated concerns, providing clear communication and effective resolution.*
- *Promote a collaborative work environment by facilitating team meetings, sharing best practices, and encouraging professional development.*

Achievements:

- *Reduced departmental response time from 4 days to less than 3 hours.*
- *Created and implemented 2 automated processes to reduce redundant tasks and wasted time.*